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SAMUEL KATZ, individually )  
and on behalf of all others )  
similarly situated, )  
 )  
Plaintiffs, ) Case No. 1:22-cv-05277  
 )  
v. )  
 )  
ALLIED FIRST BANK, SB, et )  
al., )  
 )  
Defendants. )  
 )

VIDEOCONFERENCE DEPOSITION OF  
CRAIG MATTSON

May 7, 2025

9:23 a.m.

## ZOOM VIDEOCONFERENCE DEPOSITION

REPORTED BY: RICHAELE M. SILVIA, RMR, CRR, CRCR  
Arizona CR No. 51017  
New Mexico CR No. 554

<p>1        The Videoconference Deposition of CRAIG  2 MATTSON, noticed by Defendant, was taken on  3 May 7, 2025, from 9:23 a.m. to 10:37 a.m., via ZOOM  4 VIDEOCONFERENCE DEPOSITION, before Richard M. Silvia,  5 Registered Merit Reporter, Certified Realtime Reporter,  6 Colorado Realtime Certified Reporter and Arizona  7 Certified Reporter No. 51017.</p> <p>8</p> <p>9        APPEARANCES OF COUNSEL</p> <p>10      For the Plaintiffs:</p> <p>11        PARONICH LAW  12        BY: ANTHONY I. PARONICH, ESQ.  13        350 Lincoln Street  14        Suite 2400  15        Hingham, Massachusetts 02043  16        (617) 485-0018  17        anthony@paronichlaw.com</p> <p>18      For the Defendants:</p> <p>19        NELSON MULLINS RILEY &amp; SCARBOROUGH LLP  20        BY: KEVIN POLANSKY, ESQ.  21        One Financial Center  22        Suite 3500  23        Boston, Massachusetts 02111  24        (617) 217-4720  25        kevin.polansky@nelsonmullins.com</p> <p>20      Also Present:</p> <p>21        Lauren Mitchell</p>	Page 2	Page 4																																																																														
<p>1        I N D E X</p> <table border="0" style="width: 100%;"> <tr> <td style="width: 10%;">2</td> <td style="width: 80%;">PAGE</td> <td style="width: 10%;"></td> </tr> <tr> <td colspan="2">EXAMINATION OF CRAIG MATTSON:</td> <td></td> </tr> <tr> <td>3</td> <td>May 7, 2025</td> <td></td> </tr> <tr> <td>4</td> <td>By Mr. Polansky:</td> <td>4</td> </tr> <tr> <td></td> <td>By Mr. Paronich:</td> <td>53</td> </tr> <tr> <td>5</td> <td colspan="2">INITIAL</td> </tr> <tr> <td>6</td> <td>DEPOSITION EXHIBITS</td> <td>REFERENCE</td> </tr> <tr> <td>7</td> <td>Exhibit 1   Notice of Deposition of Craig</td> <td>4</td> </tr> <tr> <td>8</td> <td>                  Mattson, 04/15/2025</td> <td></td> </tr> <tr> <td>9</td> <td>Exhibit 2   Consumer Nsight Invoice</td> <td>40</td> </tr> <tr> <td></td> <td>                  (Allied_First_000574 through 000575)</td> <td></td> </tr> <tr> <td>10</td> <td>Exhibit 3   01/27/2025 E-mails</td> <td>43</td> </tr> <tr> <td>11</td> <td>                  (Allied_First_000295 through 000299)</td> <td></td> </tr> <tr> <td>12</td> <td>Exhibit 4   01/28/2025 E-mail; Subject: Invoice</td> <td>46</td> </tr> <tr> <td></td> <td>                  (Allied_First_000573)</td> <td></td> </tr> <tr> <td>13</td> <td>Exhibit 5   02/03/2022 E-mails</td> <td>47</td> </tr> <tr> <td>14</td> <td>                  (Allied_First_000655 through 000661)</td> <td></td> </tr> <tr> <td>15</td> <td>(Attached to original and copy transcripts.)</td> <td></td> </tr> <tr> <td>16</td> <td colspan="2">PREVIOUSLY MARKED DEPOSITION</td> </tr> <tr> <td>17</td> <td>EXHIBITS:</td> <td>INITIAL</td> </tr> <tr> <td></td> <td>(None.)</td> <td></td> </tr> <tr> <td>18</td> <td colspan="2">REFERENCE</td> </tr> <tr> <td>19</td> <td>INFORMATION REQUESTED:</td> <td></td> </tr> <tr> <td></td> <td>(None.)</td> <td></td> </tr> <tr> <td>20</td> <td colspan="2">QUESTIONS INSTRUCTED NOT TO ANSWER:</td> </tr> <tr> <td>21</td> <td>(None.)</td> <td></td> </tr> </table>	2	PAGE		EXAMINATION OF CRAIG MATTSON:			3	May 7, 2025		4	By Mr. Polansky:	4		By Mr. Paronich:	53	5	INITIAL		6	DEPOSITION EXHIBITS	REFERENCE	7	Exhibit 1   Notice of Deposition of Craig	4	8	Mattson, 04/15/2025		9	Exhibit 2   Consumer Nsight Invoice	40		(Allied_First_000574 through 000575)		10	Exhibit 3   01/27/2025 E-mails	43	11	(Allied_First_000295 through 000299)		12	Exhibit 4   01/28/2025 E-mail; Subject: Invoice	46		(Allied_First_000573)		13	Exhibit 5   02/03/2022 E-mails	47	14	(Allied_First_000655 through 000661)		15	(Attached to original and copy transcripts.)		16	PREVIOUSLY MARKED DEPOSITION		17	EXHIBITS:	INITIAL		(None.)		18	REFERENCE		19	INFORMATION REQUESTED:			(None.)		20	QUESTIONS INSTRUCTED NOT TO ANSWER:		21	(None.)		Page 3	Page 5
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<p>1        The following proceedings were taken pursuant  2 to the Federal Rules of Civil Procedure.</p> <p>3                   CRAIG MATTSON,  4 having been first duly sworn to state the whole truth,  5 testified as follows:</p> <p>6        MR. POLANSKY: All right. Anthony, usual  7 stipulations?</p> <p>8        MR. PARONICH: Yes, confirmed.</p> <p>9        MR. POLANSKY: Okay. Great.</p> <p>10        EXAMINATION</p> <p>11   BY MR. POLANSKY:</p> <p>12   Q. Good morning, Mr. Mattson. My name is  13 Kevin Polansky, and I represent Allied First in a  14 lawsuit filed by Samuel Katz. You've been subpoenaed  15 here to give testimony; is that correct?</p> <p>16   A. Yes.</p> <p>17   Q. And the subpoena was served at 6820 East  18 Valley Vista Lane, Paradise Valley, Arizona; is that  19 right?</p> <p>20   A. Correct.</p> <p>21   Q. Is that your current home location?</p> <p>22   A. It is.</p> <p>23   Q. Okay. In the subpoena there was a request  24 for documents. Did you do a search for the documents  25 requested in the subpoena?</p> <p>1        A. Yeah, I do not have any of those documents.</p> <p>2 They were -- all of that stuff would have been in my  3 Allied First e-mail, and I do not have access for  4 that -- to that stuff.</p> <p>5        Q. Okay. When's the last time you had access to  6 that e-mail account?</p> <p>7        A. Really the day we were -- like a month after  8 we were told Allied First is no longer.</p> <p>9        Q. When was that?</p> <p>10       A. So I don't -- gosh. I don't know that exact  11 date. Sorry, Kevin, off the top of my head I don't  12 know the exact date. But, I mean, it's been a good  13 year and a half or so.</p> <p>14       Q. Okay. Have you ever provided deposition  15 testimony before?</p> <p>16       A. I have.</p> <p>17       Q. Okay. And so you're familiar with, sort of,  18 how it plays out?</p> <p>19       A. Yes.</p> <p>20       Q. Okay. So I'll move along as quickly as I  21 can, but just going to go through some background  22 questions.</p> <p>23       How long have you lived at the Arizona  24 address we just went through?</p> <p>25       A. About four and a half years, five years</p>																																																																																

<p>1 roughly.</p> <p>2 Q. Okay. Who do you live with?</p> <p>3 A. My wife, two kids.</p> <p>4 Q. What's your wife's name?</p> <p>5 A. Stacey Slick.</p> <p>6 Q. Is that S-l-i-c-k?</p> <p>7 A. Yes.</p> <p>8 Q. Can you describe your educational background for us?</p> <p>9 A. Two years of college.</p> <p>11 Q. Which college?</p> <p>12 A. I went to Kishwaukee College and Triton College in Illinois, both.</p> <p>14 Q. Did you say Kishwaukee?</p> <p>15 A. Kishwaukee.</p> <p>16 Q. Kishwaukee?</p> <p>17 A. Yes.</p> <p>18 Q. Okay. And what year -- what years were those?</p> <p>20 A. '92 and '93.</p> <p>21 Q. Okay. Did you seek any other additional education after those two years?</p> <p>23 A. No.</p> <p>24 Q. Okay. Do you have any certifications, degrees?</p>	Page 6	<p>1 Q. Was there any job between Allied and Peoples First -- or Peoples Bank?</p> <p>3 A. Yeah, just like a month I went to a place called Texana Bank, but that was not a good fit. So I moved on quickly to Peoples Bank &amp; Trust Company.</p> <p>6 Q. Okay. In preparation for today's deposition, did you review any documents?</p> <p>8 A. No.</p> <p>9 Q. Speak to anybody?</p> <p>10 A. No.</p> <p>11 Q. Okay. How long did you work at Allied First for?</p> <p>13 A. I want to say five years or so.</p> <p>14 Q. Okay. And what was your -- what was the job you -- you started at Allied First?</p> <p>16 A. Same thing, branch manager.</p> <p>17 Q. And where was that branch located?</p> <p>18 A. Scottsdale, Arizona.</p> <p>19 Q. And were you a branch manager for the entire duration of your five years there?</p> <p>21 A. Yes.</p> <p>22 Q. And just generally, what were some of your job responsibilities as the branch manager?</p> <p>24 A. Manage the loan officers, manage processors, did a lot of marketing for the loan officers, provided</p>	Page 8
<p>1 A. No.</p> <p>2 Q. Where do you currently work?</p> <p>3 A. Peoples Bank &amp; Trust Company. They're based out of Hazard, Kentucky, and I have a couple other businesses as well.</p> <p>6 Q. Okay. What -- what's your role at Peoples Bank?</p> <p>8 A. Manager.</p> <p>9 Q. Okay. And how long have you been a manager at Peoples Bank?</p> <p>11 A. I have been here roughly a year.</p> <p>12 Q. Okay. And are you a -- are you in a brick and mortar, or are you virtual?</p> <p>14 A. We have an office in Phoenix.</p> <p>15 Q. Okay. And so you're the manager of that office?</p> <p>17 A. Yes.</p> <p>18 Q. Okay. Is that a branch manager position?</p> <p>19 A. Yes. Yes, sir.</p> <p>20 Q. Okay. Prior to being a branch manager at Peoples Bank &amp; Trust, where did you work?</p> <p>22 A. Well, I was at Allied for a while.</p> <p>23 Q. Yeah, I'm going to ask about Allied in a little bit.</p> <p>25 A. Okay.</p>	Page 7	<p>1 leads.</p> <p>2 Q. How many loan officers did you have in the Scottsdale, Arizona, branch?</p> <p>4 A. The most we had was probably 80, 81 officers.</p> <p>5 Q. Okay. Was that the only location where there are loan officers?</p> <p>7 A. Yes.</p> <p>8 Q. Okay. When you said you helped provide leads, what does that mean?</p> <p>10 A. Generate leads through various different outlets, third parties, direct mail. We did some telemarketing when I was there.</p> <p>13 Q. Okay. Who did -- who did you report to?</p> <p>14 A. I would say it was Jeff Hutchison.</p> <p>15 Q. The last name got cut off. Say it again?</p> <p>16 A. Hutchison.</p> <p>17 Q. Jeff Hutchison.</p> <p>18 A. Jeff, Jeff, yes.</p> <p>19 Q. And what was his role at the bank?</p> <p>20 A. I'm not really sure. I'm not sure what his actual position was, but he was, I believe, the person that managed or was supposed to manage the branch managers of the offices.</p> <p>24 Q. Okay. Do you know how many branch offices there were?</p>	Page 9

<p>1 A. I do not.</p> <p>2 Q. Okay.</p> <p>3 A. There were quite a few, though.</p> <p>4 Q. Did you maintain the -- the role of branch manager throughout your time working there, or were there any promotions to something else?</p> <p>7 A. No -- no. I mean I did a little bit of recruiting initially, but that was it. But I just got busy running our branch.</p> <p>10 Q. Was the -- was the position salaried or was it based on any --</p> <p>12 A. No. 100 percent commission.</p> <p>13 Q. Commission. Okay.</p> <p>14 A. Yes.</p> <p>15 Q. And how were your commissions structured?</p> <p>16 A. Whatever I want it to be. Depending on how much -- the funds available in the operating account. I was running my own profit and loss so as -- sometimes there was money in there, most of the time there was. And then if I chose to draw something, I would just request it.</p> <p>22 Q. And who did you have to request it from?</p> <p>23 A. I think ultimately it was Ken Bertrand's decision. We would send the request to him, and then he would approve it.</p>	Page 10	<p>1 Q. Okay. How often would you meet with Jeff Hutchison with respect to, you know, loans and loan closings?</p> <p>4 A. Never.</p> <p>5 Q. Did you ever have to provide him with any of your reports?</p> <p>7 A. No.</p> <p>8 Q. Okay. Did you ever regularly meet with the loan officers?</p> <p>10 A. Yes.</p> <p>11 Q. How often did you meet with the loan officers?</p> <p>13 A. At least two or three times a week.</p> <p>14 Q. Okay. And what was the purpose of those -- those meetings?</p> <p>16 A. Just to go over production numbers, marketing, things of that nature.</p> <p>18 Q. In the two or three time per week, would that be with all 80, 80 or so loan officers?</p> <p>20 A. Yes.</p> <p>21 Q. Were those meetings in person or virtual?</p> <p>22 A. In person.</p> <p>23 Q. Were there any agendas for those meetings or just ad hoc?</p> <p>25 A. No real agenda, no.</p>	Page 12
<p>1 Q. And who is Ken Bertrand?</p> <p>2 A. Ken was the president of the bank.</p> <p>3 Q. Did you have a formal employment contract?</p> <p>4 A. Yes.</p> <p>5 Q. And were your commission -- was your commission structure outlined in that -- in that agreement?</p> <p>8 A. I don't remember -- I don't recall exactly how it read, but it was similar to what I just said as the money was available in the operating account, I could pull -- pull it, request it.</p> <p>12 Q. So the commissions weren't tied to how many loans you closed or the volume of --</p> <p>14 A. No, no.</p> <p>15 Q. It was just tied to profit?</p> <p>16 A. Yes.</p> <p>17 Q. And how often would you -- would you take a commission?</p> <p>19 A. Usually on payroll dates, which were biweekly, I would request something.</p> <p>21 Q. Was there a minimum salary that you received in addition to commissions?</p> <p>23 A. No, not that I -- no, not that I recall.</p> <p>24 Q. Did you receive benefits?</p> <p>25 A. Yes.</p>	Page 11	<p>1 Q. Okay. Without -- you mentioned earlier that while working for Allied First, you said you had some side businesses?</p> <p>4 A. When I worked at Allied First, yes.</p> <p>5 Q. Was one of those called Suncovia?</p> <p>6 A. No.</p> <p>7 Q. Have you ever heard of Suncovia?</p> <p>8 A. Yeah, I started Suncovia after I left Allied.</p> <p>9 Q. And when did you start Suncovia?</p> <p>10 A. December of 2022.</p> <p>11 Q. Okay. And what is Suncovia?</p> <p>12 A. It's a solar company.</p> <p>13 Q. Okay. As part of that solar company, did you purchase leads from sources?</p> <p>15 A. Yes, we -- yes.</p> <p>16 Q. Was there any mix between Suncovia and Allied First with respect to leads?</p> <p>18 A. No.</p> <p>19 Q. So the loads -- the leads that you purchased for Suncovia were distinct from those you purchased for Allied First?</p> <p>22 A. Yes. It's a solar lead not a mortgage lead.</p> <p>23 Q. So they're never, never the same.</p> <p>24 Q. Have you heard of Diamond Select Lead Group?</p> <p>25 A. Yes.</p>	Page 13

<p style="text-align: right;">Page 14</p> <p>1 Q. What is that?</p> <p>2 A. It was a telemarketing company that I had</p> <p>3 that generated leads for mortgage.</p> <p>4 Q. And who owned that company?</p> <p>5 A. I did.</p> <p>6 Q. And it was specifically for mortgage leads?</p> <p>7 A. Yes.</p> <p>8 Q. And when did you start that company?</p> <p>9 A. I'm not sure. Seven or eight years ago,</p> <p>10 maybe.</p> <p>11 Q. Is it still in business?</p> <p>12 A. No. It's no longer in business as of, I</p> <p>13 don't know -- I want to say 12 months ago or so.</p> <p>14 Q. Twelve months? Okay.</p> <p>15 A. Or longer, maybe 12 or 15 months ago.</p> <p>16 Q. Okay. And when -- when you were working at</p> <p>17 Allied First, was there any -- any mix between Allied</p> <p>18 First and Diamond Select?</p> <p>19 A. No. We were not really using it, no.</p> <p>20 Q. Did Allied First ever purchase leads from</p> <p>21 Diamond Select?</p> <p>22 A. Yes.</p> <p>23 Q. And was there any sort of contract</p> <p>24 relationship between the parties?</p> <p>25 A. No.</p>	<p style="text-align: right;">Page 16</p> <p>1 that. Iconic just sends warm transfers from their call</p> <p>2 center. So I never bought data from them, but I bought</p> <p>3 live transfers from them.</p> <p>4 Q. Do you know how the -- strike that.</p> <p>5 For the leads at Diamond Select sold to</p> <p>6 Allied First, how would Diamond Select be compensated?</p> <p>7 A. Diamond Select would be -- I would submit an</p> <p>8 invoice to Allied. They knew I had the call center</p> <p>9 too. They knew it was my business and we would pay, I</p> <p>10 believe, it was a hundred dollars per transfer. And</p> <p>11 then I would pay for a bundle of those that, I don't</p> <p>12 know, 200 or 300 transfers. And then when we got</p> <p>13 through those, then I would submit the invoice for it.</p> <p>14 Q. And did you -- did you discuss with anyone at</p> <p>15 Allied First that you were selling leads for a company</p> <p>16 you owned to Allied First?</p> <p>17 A. Yes.</p> <p>18 Q. And who did you discuss that with?</p> <p>19 A. Hutchison, Jeff Hutchison.</p> <p>20 Q. Okay.</p> <p>21 A. And Ken Bertrand.</p> <p>22 Q. Okay. Do you recall any of those</p> <p>23 communications being in writing?</p> <p>24 A. I don't recall.</p> <p>25 Q. Okay.</p>
<p style="text-align: right;">Page 15</p> <p>1 Q. Were you the only employee of Diamond Select?</p> <p>2 A. Yes -- was I the only employee?</p> <p>3 Q. Yeah.</p> <p>4 A. No, no. I had telemarketers.</p> <p>5 Q. Okay. So how many employees did Diamond</p> <p>6 Select have?</p> <p>7 A. Probably 30 to 35 at its peak.</p> <p>8 Q. Okay. And how would Diamond Select generate</p> <p>9 leads?</p> <p>10 A. Purchase aged form fills, online form fills,</p> <p>11 and then dial them.</p> <p>12 Q. Okay. And when you say "purchase," purchase</p> <p>13 from who? Affiliates?</p> <p>14 A. Yes.</p> <p>15 Q. Partners?</p> <p>16 A. Yes.</p> <p>17 Q. And how many partners or affiliates did you</p> <p>18 purchase leads from for Diamond Select?</p> <p>19 A. There were several.</p> <p>20 Q. Okay. Was Consumer Nsight one of them?</p> <p>21 A. Yes.</p> <p>22 Q. Was Iconic Results another one?</p> <p>23 A. Yes.</p> <p>24 Q. Okay. So to understand correctly --</p> <p>25 A. Iconic -- Iconic, I'm sorry, I'll correct</p>	<p style="text-align: right;">Page 17</p> <p>1 A. I'm not sure.</p> <p>2 Q. Do you -- do you specifically have a</p> <p>3 recollection that you told either Hutchison or Bertrand</p> <p>4 than you owned Diamond Select?</p> <p>5 A. Yes.</p> <p>6 Q. Okay. So it's your position that they were</p> <p>7 both aware that Allied First was purchasing leads from</p> <p>8 a company that you owned?</p> <p>9 A. Yes.</p> <p>10 Q. Okay. Did you ever have to get approval from</p> <p>11 Allied First in order to buy leads from a specific</p> <p>12 source?</p> <p>13 A. Yeah, we had to submit, at times, I believe,</p> <p>14 all the vendors that we were using.</p> <p>15 Q. Okay.</p> <p>16 A. It wasn't all the time, but I believe we had</p> <p>17 to do that a few different times throughout the years</p> <p>18 that I was there.</p> <p>19 Q. Okay. When Diamond Select purchased a lead,</p> <p>20 you said you had a call center that would call the</p> <p>21 lead?</p> <p>22 A. Yes. An employee at Diamond Select would</p> <p>23 call the leads, yes.</p> <p>24 Q. And would they then have a warm transfer to</p> <p>25 Allied First?</p>

<p style="text-align: right;">Page 18</p> <p>1 A. Yes.</p> <p>2 Q. Would Allied First make any outgoing calls?</p> <p>3 A. We made outbound calls all the time, yes, to</p> <p>4 loan officers.</p> <p>5 Q. Okay. And who were those outbound calls to?</p> <p>6 A. Customers, potential customers.</p> <p>7 Q. Okay. Were they for leads that were</p> <p>8 purchased?</p> <p>9 A. Yes.</p> <p>10 Q. Okay. So I guess what I'm getting at, were</p> <p>11 they both warm transfers in just hard leads that were</p> <p>12 sold to Allied First from Diamond Select?</p> <p>13 A. Not just Diamond Select, probably ten -- ten</p> <p>14 different vendors.</p> <p>15 Q. Yep, I'm going to get into different vendors.</p> <p>16 A. Okay.</p> <p>17 Q. But with respect to Diamond Select, Diamond</p> <p>18 Select would sell hard leads --</p> <p>19 A. No. Diamond Select would just do warm</p> <p>20 transfers.</p> <p>21 Q. Okay. So the only leads that Allied First</p> <p>22 purchased from Diamond Select were warm transfers?</p> <p>23 A. Yes.</p> <p>24 Q. Okay. And on those warm transfers, Allied</p> <p>25 First would not be making outbound calls, is that fair?</p>	<p style="text-align: right;">Page 20</p> <p>1 A. Just no real need for it anymore.</p> <p>2 Q. Okay.</p> <p>3 A. Mortgages have slowed way down.</p> <p>4 Q. And what was your job title at Diamond</p> <p>5 Select?</p> <p>6 A. Owner.</p> <p>7 Q. Okay. So you received all the profits?</p> <p>8 A. Yes.</p> <p>9 Q. And how long was the period of time that</p> <p>10 Diamond Select would sell warm transfers to Allied</p> <p>11 First?</p> <p>12 A. I'm sorry, what was that again?</p> <p>13 Q. How long was the period of time that Diamond</p> <p>14 Select would sell warm transfers to Allied First?</p> <p>15 A. How long?</p> <p>16 Q. Yeah, was it for a year, three months?</p> <p>17 A. No, it was for -- it was for a while. I</p> <p>18 don't recall.</p> <p>19 Q. Okay.</p> <p>20 A. It was a big part of the volume when we were</p> <p>21 doing a lot of loans.</p> <p>22 Q. Did Diamond Select generate their own leads</p> <p>23 or just purchasing leads from third parties?</p> <p>24 A. Purchase the data and then call the data.</p> <p>25 Q. Okay. And do you recall who they purchased</p>
<p style="text-align: right;">Page 19</p> <p>1 A. That's fair.</p> <p>2 MR. PARONICH: Form.</p> <p>3 A. Say someone received a live transfer, they</p> <p>4 talked to the person, the person doesn't decide to move</p> <p>5 forward today. The loan officer would still follow up</p> <p>6 on that lead.</p> <p>7 Q. (BY MR. POLANSKY) Okay. So let me specify</p> <p>8 that. So they would not make the initial call, but</p> <p>9 they would sometimes make follow-up calls. Is that</p> <p>10 fair?</p> <p>11 A. Yes.</p> <p>12 Q. Okay. Did -- do you know how many warm</p> <p>13 transfers Diamond Select made to Allied First over the</p> <p>14 years?</p> <p>15 A. A lot. I have no idea what the number was.</p> <p>16 A lot, though.</p> <p>17 Q. And for every warm transfer you said you got</p> <p>18 a hundred dollars per lead?</p> <p>19 A. I think it was a hundred, yeah. That's what</p> <p>20 I remember.</p> <p>21 Q. And does Diamond Select still have those</p> <p>22 records?</p> <p>23 A. Of -- no. No, I would not.</p> <p>24 Q. Okay. What was the reason Diamond Select</p> <p>25 went out of business?</p>	<p style="text-align: right;">Page 21</p> <p>1 the data from?</p> <p>2 A. There were several -- several vendors.</p> <p>3 Q. Any vendors that come to mind?</p> <p>4 A. I don't remember some of the names of them</p> <p>5 these days. I'm not sure.</p> <p>6 Q. Okay. Would Diamond Select still have</p> <p>7 records of the vendors they would purchase leads from?</p> <p>8 A. Possibly some, maybe some.</p> <p>9 Q. Okay. Would Diamond Select keep call records</p> <p>10 for the leads they called on?</p> <p>11 A. Going back that far, no.</p> <p>12 Q. Would they keep call records for the warm</p> <p>13 transfers?</p> <p>14 A. No.</p> <p>15 Q. Okay. Do you recall who specifically</p> <p>16 approved Diamond Select as a vendor by Allied First?</p> <p>17 A. Allied did. I don't know, Jeff. I mean, I</p> <p>18 told them when we first started that I had a call</p> <p>19 center.</p> <p>20 Q. Okay.</p> <p>21 A. And I told them it was Diamond Select Lead</p> <p>22 Group and they approved it.</p> <p>23 Q. And did they raise any concerns being the</p> <p>24 owner of that company while being paid commissions at</p> <p>25 Allied First?</p>

<p style="text-align: right;">Page 22</p> <p>1 A. Not at all.</p> <p>2 Q. Other than the warm transfers, was there any 3 other scope of work that -- that Diamond Select engaged 4 with Allied First in?</p> <p>5 A. No. No.</p> <p>6 Q. Did Diamond Select ever use a different call 7 center for its leads other than its own?</p> <p>8 A. No.</p> <p>9 Q. So they would call their own leads?</p> <p>10 A. Call the leads that I purchased, yes.</p> <p>11 Q. Okay. Would anyone other than you at Allied 12 First communicate with Diamond Select?</p> <p>13 A. No.</p> <p>14 Q. When you were at Allied First, putting aside 15 Diamond Select, did you purchase leads from any other 16 vendors?</p> <p>17 A. Yes.</p> <p>18 Q. Okay. And you mentioned one of those vendors 19 was Consumer Nsight?</p> <p>20 A. Yes.</p> <p>21 Q. And how did you come to meet Consumer Nsight?</p> <p>22 A. I don't recall. Some -- someone introduced 23 me to them. I don't remember who it was years ago.</p> <p>24 Q. Okay.</p> <p>25 A. I was working with them for years, have been</p>	<p>1 A. I have no idea.</p> <p>2 Q. Okay. So the only company you worked with 3 him at was Consumer Nsight?</p> <p>4 A. Yes.</p> <p>5 Q. Did you at some point while working at Allied 6 First, negotiate the purchase of leads from Consumer 7 Nsight?</p> <p>8 A. Yes.</p> <p>9 Q. Okay. And was the purchase of those leads 10 for warm transfers?</p> <p>11 A. No. It would -- yeah, I guess. He was 12 getting like a -- he was getting, I guess, a cut 13 because he introduced me to Iconic Results, so I think 14 he was getting cut out of them, but I'm not sure. But 15 I also purchased data from him.</p> <p>16 Q. Okay. So you purchased both data and warm 17 transfers?</p> <p>18 A. Yes.</p> <p>19 Q. Okay. And do you know how Consumer Nsight 20 purchased leads from Iconic Results?</p> <p>21 A. No, I wasn't familiar with their process.</p> <p>22 Q. Were you involved at all in the negotiating 23 between Consumer Nsight and Iconic Results with respect 24 to leads being purchased?</p> <p>25 A. No.</p>
<p style="text-align: right;">Page 23</p> <p>1 working with them for years.</p> <p>2 Q. And was there a specific individual at 3 Consumer Nsight that you would work with?</p> <p>4 A. His name is Rick Sabatino, I believe.</p> <p>5 Q. Okay. And so you knew Rick Sabatino prior to 6 being employed at Allied First?</p> <p>7 A. Yes.</p> <p>8 Q. Okay. When it came to purchasing leads from 9 vendors, did you have full decision-making authority 10 and oversight?</p> <p>11 A. Yes.</p> <p>12 Q. And were you involved in supervising that 13 whole entire process?</p> <p>14 A. Supervising what process?</p> <p>15 Q. The purchasing of leads and then the warm 16 transfers?</p> <p>17 A. Yeah, I would say so.</p> <p>18 Q. And so you knew Rick Sabatino prior to being 19 hired by Allied First; is that right?</p> <p>20 A. I would say probably yes. I've known him for 21 a while. I don't remember if it was right at the 22 beginning of Allied or before Allied, but I've known 23 him for a while.</p> <p>24 Q. Did he have other companies other than 25 Consumer Nsight?</p>	<p style="text-align: right;">Page 25</p> <p>1 Q. Okay. Did you ever offer up -- strike that.</p> <p>2 Did Diamond Select ever make calls on behalf 3 of Consumer Nsight?</p> <p>4 A. No.</p> <p>5 Q. Okay. Did you -- when you were negotiating a 6 deal to purchase leads from Consumer Nsight, did you 7 ever offer up Diamond Select as being a call center?</p> <p>8 A. No, no.</p> <p>9 Q. Okay. Did they say they had their own call 10 center?</p> <p>11 A. Consumer Nsight?</p> <p>12 Q. Yeah.</p> <p>13 A. No.</p> <p>14 Q. What did they tell you about where they 15 purchased the leads?</p> <p>16 A. They get them directly from, I believe, a 17 couple different publishers.</p> <p>18 Q. Okay. And would Consumer Nsight make any of 19 the calls, or were they just a broker?</p> <p>20 A. They did not make calls.</p> <p>21 Q. Okay.</p> <p>22 A. Not that I'm aware of.</p> <p>23 Q. So they would -- they would broker getting 24 you leads from their vendors or partners?</p> <p>25 A. Yes, yes.</p>

<p style="text-align: right;">Page 26</p> <p>1 Q. Okay. Who negotiated how much Diamond Select 2 would receive from Allied First? Did you just come up 3 with a number, or did somebody approve it?</p> <p>4 A. They approved it. I sent them the invoices. 5 They knew it was my company.</p> <p>6 Q. With respect to Diamond Select, what steps 7 did you take as the owner to ensure that Diamond Select 8 was in compliance with the TCPA?</p> <p>9 A. We would make sure that every lead came with 10 an IP address, all the typical stuff that is required 11 to be considered a legal lead to work.</p> <p>12 Q. Would you require that the consumer received 13 or provided their consent to be contacted?</p> <p>14 A. It was opt-in data. They opted in, yes. We 15 made sure that that was the case.</p> <p>16 Q. Was Diamond Select provided that opt-in data 17 prior to calling the consumer?</p> <p>18 A. Yes.</p> <p>19 Q. And do you still have that opt-in data that 20 was received from the vendors you purchased them from?</p> <p>21 A. I possibly would have some of it.</p> <p>22 Q. Okay. When you were in your capacity -- 23 strike that.</p> <p>24 In your capacity at Allied First as the bank 25 manager -- or branch manager, I should say, what steps</p>	<p>1 then we would purchase that data and call it.</p> <p>2 Q. And when you say "the form," are you talking 3 about a website form?</p> <p>4 A. Yes, form fills. That's all we used to 5 purchase, 30-, 60-, 90-day aged form filled data like 6 Lending Tree. Could have been several other sources 7 where people go on and fill out a form fill.</p> <p>8 Q. In the form that they filled in, would you 9 require that those forms contain a TCPA disclosure 10 statement?</p> <p>11 A. That's part of, I believe, the field -- one 12 of the fields that we get from the vendor.</p> <p>13 Q. Okay. When you started talking to Rick about 14 Consumer Nsight selling leads, can you describe those 15 communications you had?</p> <p>16 A. He had just introduced me to this guy from 17 Iconic. Those were the only transfers that I purchased 18 from him and like I said, I think he was getting a 19 little cut off every transfer that was sent over. I 20 don't know his exact relationship with the owner of 21 Iconic, but he just said, "Hey, I can get you some warm 22 transfers, it's all opt-in." Showed me what forms they 23 were filling -- you know, what the form looked like 24 before they called it. Made sure they were -- it was 25 opt-in data and we did some transfers with them.</p>
<p style="text-align: right;">Page 27</p> <p>1 did you take to ensure that the leads you were 2 purchasing for Allied First were TCPA compliant?</p> <p>3 A. Made sure that -- like I just said, I don't 4 know all the -- all the jargon. But we made sure that 5 it was opted in, that the person actually filled out a 6 form and there's -- I forgot what the heck it's called 7 but when someone does fill it out, they -- they're -- 8 there's part of the data that shows -- that proves they 9 opted in.</p> <p>10 Q. Okay.</p> <p>11 A. Like the IP address -- go ahead.</p> <p>12 Q. Would it be fair that there would be a 13 consent disclosure that they agreed to receive 14 telemarketing calls?</p> <p>15 MR. PARONICH: Object to form.</p> <p>16 Q. (BY MR. POLANSKY) Do you understand my 17 question?</p> <p>18 A. No.</p> <p>19 Q. Okay. When you say "opt-in data," can you 20 specify what you mean by that?</p> <p>21 A. Sure, when we purchased the data, there's a 22 lot of different pieces that come with that data, their 23 name, their address, their IP address, the -- I forgot 24 what the -- the most important piece is to verify that 25 it's definitely them that filled out the form. And</p>	<p style="text-align: right;">Page 29</p> <p>1 Q. And do you recall, was it one bundle of 2 transfers or more?</p> <p>3 A. No. We did a -- did a few, I think, not a -- 4 not a lot. Maybe a couple runs with them. I don't 5 remember how many.</p> <p>6 Q. Okay. Do you know how Iconic Results was 7 obtaining this data, the opt-in data?</p> <p>8 A. Yeah, the same stuff that I think we call 9 it -- that we were calling at Diamond Select. I think 10 it was all -- it's just all opt-in data from different 11 sources where they fill out a form on, like, a lead 12 form on form fill and...</p> <p>13 Q. Did you maintain any control over Iconic 14 Results with respect to how they obtained leads?</p> <p>15 A. No.</p> <p>16 Q. Did you maintain any control over how they 17 called leads?</p> <p>18 A. No.</p> <p>19 Q. Do you recall what the pricing was for each 20 lead sold by Iconic Results?</p> <p>21 A. It was between, I think, a hundred to \$130 22 per transfer, somewhere in that ballpark.</p> <p>23 Q. When you say "transfer," are you only talking 24 about warm transfers or data as well?</p> <p>25 A. Just warm transfers, no data.</p>

<p style="text-align: right;">Page 30</p> <p>1 Q. So if I understand your testimony correctly,    2 Allied First didn't purchase any data from Iconic    3 Results. It was just warm transfers?    4 A. Just warm transfers.    5 Q. And similar to the questions I asked you    6 about Diamond Select, is it fair to say that Allied    7 First didn't initially call the consumers but would    8 only call on follow-ups after the warm transfer?    9 A. Yes, yes.    10 Q. When was the last time you've spoken to Rick    11 Sabatino?    12 A. Maybe like once in the last week or so.    13 Q. Have you discussed this lawsuit with him?    14 A. No.    15 Q. Okay. Is he still with Consumer Nsight?    16 A. Yes.    17 Q. Are you -- do you still have any companies    18 that are purchasing leads from him?    19 A. Suncovia does.    20 Q. And, again, those are just solar leads?    21 A. Yes.    22 Q. Okay. Was anyone else involved in the    23 discussions with Consumer Nsight when you were    24 negotiating the purchase of leads?    25 A. No.</p>	<p style="text-align: right;">Page 32</p> <p>1 between Allied First and Consumer Nsight?    2 A. No.    3 Q. Was there any formal contract entered into    4 between Allied First and Iconic Results?    5 A. They would have just sent over a form, like    6 an order form. And then I paid them whatever that    7 amount was.    8 Q. Okay.    9 A. But no contract.    10 Q. Would that order form come from Consumer    11 Nsight or Iconic Results?    12 A. It would have come from Iconic.    13 Q. Okay. But no written agreement?    14 A. No.    15 Q. Okay. And the deal you negotiated, if I    16 understand correctly was with Consumer Nsight? In    17 other words, they brokered the deal for leads with    18 Iconic Results?    19 A. They brokered the deal, and I ended up    20 talking with the guy at Iconic and worked with him    21 directly. But my understanding was -- my understanding    22 of their relationship was -- and I knew it, I think    23 Rick was getting a little bit of an override off of    24 every transfer. But I don't know what that -- I don't    25 know what their arrangement was.</p>
<p style="text-align: right;">Page 31</p> <p>1 Q. And you had full autonomy to enter into that    2 relationship on behalf of Allied First?    3 A. Yes.    4 Q. Did you have to get approval from Hutchison    5 or Bertrand?    6 A. Yes. Like I said, several times throughout    7 the time there, we would have to submit what vendors we    8 were working with. Maybe we did that a few -- I don't    9 know how many times we ended up doing that, but we    10 would have to notify them and get approval to work with    11 a company.    12 Q. Okay. Did you -- did you have to get    13 approval on the prices that you would pay per lead?    14 A. No.    15 Q. That you had discretion on?    16 A. Yes.    17 Q. Do you recall having some written    18 communications with Mr. Sabatino regarding the purchase    19 of leads for Allied First?    20 A. I do not recall if it was -- if there was    21 anything in writing.    22 Q. Okay.    23 A. If it was, it would have been in the Allied    24 e-mail.    25 Q. Was there any formal contract entered into</p>	<p style="text-align: right;">Page 33</p> <p>1 Q. Okay. Do you know if any of your team --    2 team members ever communicated directly with Consumer    3 Nsight or Iconic Results?    4 A. No. They wouldn't have. It would have just    5 been me.    6 Q. Okay. And how did you come to decide to    7 purchase leads from Consumer Nsight?    8 A. Not sure. Someone else, I don't remember who    9 introduced me to them. But someone introduced them to    10 me, and then I started using them.    11 Q. Did you do any sort of vetting of their leads    12 or just started using them?    13 A. No. I would ask them to send me a sample and    14 I would review it to make sure that it was a true    15 opt-in, and usually you can tell whether it's good data    16 or not. So I would have --    17 Q. How can you tell?    18 A. We would do a test.    19 Q. What would you look for?    20 A. We would do a test with them and test the    21 numbers. Make sure they're good quality numbers. The    22 dialer that we would put it in would essentially do a    23 scrub of the data for us to say here's how many bad    24 numbers, here's how many good numbers. Usually you    25 could tell if data is good by how many numbers are good</p>

<p>1 when you purchase it.</p> <p>2 Q. And what dialer did you use?</p> <p>3 A. Used a couple over the years. One call</p> <p>4 ZenCall, it's now called Readymode.</p> <p>5 Q. Okay.</p> <p>6 A. That was a primary one that we used for</p> <p>7 years.</p> <p>8 Q. And that would tell you if they were</p> <p>9 legitimate numbers or not?</p> <p>10 A. Yes.</p> <p>11 Q. And by legitimate, I mean working numbers?</p> <p>12 A. Yes.</p> <p>13 Q. How many other lead vendors did you purchase</p> <p>14 leads for at Allied First over the years?</p> <p>15 A. I don't know, maybe eight, ten to a dozen.</p> <p>16 Q. Okay. And did you have any -- any oversight</p> <p>17 over those lead vendors, or you'd just purchase leads?</p> <p>18 A. I mean, now I would -- when you say</p> <p>19 "oversight," what do you mean. I don't know what you</p> <p>20 mean.</p> <p>21 Q. Sure. In other words, you didn't control how</p> <p>22 they came up with leads or made calls, did you?</p> <p>23 A. No, no.</p> <p>24 Q. I understand that you would -- you would</p> <p>25 require opt-in information for all of them, right?</p>	<p>Page 34</p> <p>1 Allied First?</p> <p>2 A. From Consumer Nsight, he would -- Rick would</p> <p>3 just send me a big batch of data when I would purchase</p> <p>4 it. Maybe it's 30,000 records, 20,000, 10,000, 5,000.</p> <p>5 It would vary on how many we would purchase, and then</p> <p>6 he would send it over in an Excel file, usually. And</p> <p>7 I'd open it up. I'd look at it. Look at all the</p> <p>8 fields and make sure all the fields were there and then</p> <p>9 we would load it up into the dialer and started calling</p> <p>10 it.</p> <p>11 Q. Well, I thought you only purchased warm</p> <p>12 transfers from Consumer Nsight for Allied First.</p> <p>13 Let me back up. So I'm only asking about the</p> <p>14 Allied First purchase of leads from Consumer</p> <p>15 Insight/Iconic Results. Were those only warm</p> <p>16 transfers?</p> <p>17 A. Got it. Yes.</p> <p>18 Q. Explain that process to me.</p> <p>19 A. I would just pay -- I would pay for the --</p> <p>20 pay for the transfers and they would start sending</p> <p>21 them. I never -- never saw the data or anything like</p> <p>22 that.</p> <p>23 Q. But how would the transfer get from Iconic</p> <p>24 Results to Allied First?</p> <p>25 A. It was just a warm transfer. We would set</p>
<p>1 A. Yes.</p> <p>2 Q. Do you know if Iconic Results was selling</p> <p>3 leads to a number of different sources?</p> <p>4 A. I'm sure they do.</p> <p>5 Q. Okay. They weren't exclusive to Allied</p> <p>6 First; is that fair?</p> <p>7 A. No, no.</p> <p>8 Q. No, they weren't exclusive, right?</p> <p>9 A. They were not exclusive to Allied First.</p> <p>10 Q. Did there come a time when Allied First</p> <p>11 stopped purchasing leads from Consumer Nsight?</p> <p>12 A. I don't recall. Maybe at certain times. We</p> <p>13 used to go with whatever was working at the time, and</p> <p>14 sometimes we weren't always doing that. We would do</p> <p>15 more, say, direct mail than telemarketing, or we would</p> <p>16 just switch gears whenever depending on market</p> <p>17 conditions, I guess.</p> <p>18 Q. Okay.</p> <p>19 A. Certain things worked better than others.</p> <p>20 Q. And to confirm with respect to the leads</p> <p>21 purchased from Consumer Nsight, Allied First would only</p> <p>22 call the consumer as a follow-up call; is that fair?</p> <p>23 A. Yes.</p> <p>24 Q. Can you explain the process of receiving the</p> <p>25 leads from Consumer Nsight? How would a lead come into</p>	<p>Page 35</p> <p>1 our phone system up so that it would say Iconic on our</p> <p>2 phone. So everyone in the office knew that that lead</p> <p>3 was coming from Iconic, and it would show that on the</p> <p>4 phone, and everybody knew it was a warm transfer coming</p> <p>5 from Iconic Results.</p> <p>6 Q. Okay. So would Iconic make the call?</p> <p>7 A. Yes.</p> <p>8 Q. And then --</p> <p>9 A. Or, when you say Iconic would not -- I don't</p> <p>10 know if Iconic -- no, it wasn't Iconic, it was -- yes,</p> <p>11 no, I'm sorry. I'm getting the two confused. It was</p> <p>12 Iconic would make the call. They have their own</p> <p>13 telemarketing call center in the Phoenix area. They</p> <p>14 would make the calls, and we would just receive the</p> <p>15 transfer from them.</p> <p>16 Q. Okay. And when they received the transfer,</p> <p>17 it would show up as Iconic on the number so they knew</p> <p>18 who it was coming from?</p> <p>19 A. Yes, they knew it was a warm transfer, the</p> <p>20 loan officer did.</p> <p>21 Q. Do you know anything about Iconic Results'</p> <p>22 call center and their processes?</p> <p>23 A. No, I do not.</p> <p>24 Q. Did a loan officer at Allied First have to</p> <p>25 accept a warm transfer from Iconic Results?</p>

<p style="text-align: right;">Page 38</p> <p>1 A. They didn't have to, no.</p> <p>2 Q. Okay. Do you know how many callers Iconic</p> <p>3 Results has in its call center?</p> <p>4 A. I do not.</p> <p>5 Q. Do you know what script they would use when</p> <p>6 they -- when they called a lead?</p> <p>7 A. We -- no, I -- no, I never actually saw their</p> <p>8 script, no.</p> <p>9 Q. Okay. Had you ever been to their call</p> <p>10 center?</p> <p>11 A. No.</p> <p>12 Q. Did you have any control over their scripts?</p> <p>13 A. No.</p> <p>14 Q. Would -- would the call center keep records</p> <p>15 of the transfers that were sent over to them from</p> <p>16 Consumer Insight/Iconic Results?</p> <p>17 A. We would have probably had a record of it at</p> <p>18 one point in time but no longer.</p> <p>19 Hello?</p> <p>20 Q. Yep. No, just looking at my notes.</p> <p>21 A. Okay.</p> <p>22 Q. Are you familiar with a gentleman by the</p> <p>23 named Samuel Katz, the plaintiff in this case?</p> <p>24 A. Yes.</p> <p>25 Q. Okay. And what do you know about him?</p>	<p style="text-align: right;">Page 40</p> <p>1 Q. Okay.</p> <p>2 A. And lied about who he was -- kept -- we would</p> <p>3 follow up with him. I believe we followed up with him.</p> <p>4 I don't recall all the specifics of that.</p> <p>5 Q. Okay.</p> <p>6 A. But I just know that we had talked to him</p> <p>7 once. He said he's maybe this person and then he calls</p> <p>8 back in -- he called back in and said he's another</p> <p>9 person. And, sorry, I don't remember all the</p> <p>10 specifics.</p> <p>11 Q. No, that's okay.</p> <p>12 A. That's what I recall.</p> <p>13 Q. Yep, I don't want you to guess, just recall</p> <p>14 what you recall.</p> <p>15 A. Yep, yep.</p> <p>16 Q. The was -- was Mr. Katz or Mr. Weim or</p> <p>17 whatever we want to call him, was he part of the batch</p> <p>18 of leads that were purchased through Consumer Nsight?</p> <p>19 A. Yes.</p> <p>20 Q. Okay. And you said you had received an</p> <p>21 invoice. I'm going to show you -- I'm going to mark as</p> <p>22 Exhibit 2 -- I'll mark Exhibit 1 the subpoena, and I'll</p> <p>23 mark Exhibit 2 the invoice.</p> <p>24 (Deposition Exhibit 1 &amp; 2 were marked.)</p> <p>25 MR. POLANSKY: Let me share my screen with</p>
<p style="text-align: right;">Page 39</p> <p>1 A. The guy's a scumbag, that's what I know.</p> <p>2 Q. Okay. Who called Samuel Katz with respect to</p> <p>3 the calls at issue in this case?</p> <p>4 A. That would have been Iconic, they transferred</p> <p>5 him over.</p> <p>6 Q. Did you -- have you listened to any of the</p> <p>7 voice recordings?</p> <p>8 A. We had to pull some. I think we pulled them</p> <p>9 for Allied and the guy -- if this is the guy that I</p> <p>10 recall used several different aliases when he called</p> <p>11 back in, said he was not Sam Katz but someone else.</p> <p>12 Q. James Weim, do you recall that name?</p> <p>13 A. Yeah, I think -- yes, possibly.</p> <p>14 Q. And when you say he was a scumbag, what do</p> <p>15 you mean by that?</p> <p>16 A. I just -- it's someone that filled out a</p> <p>17 form. It was him. We had all the information. I</p> <p>18 ended up seeing all the information on him. Meaning</p> <p>19 the form fill, his IP address. It was definitely him,</p> <p>20 definitely his phone number, his address. And I don't</p> <p>21 remember all the specifics now, but I just know that</p> <p>22 when we started listening to the calls, he was saying</p> <p>23 he was someone else trying to obviously get to this</p> <p>24 point where he is today. Trying to sue somebody. But</p> <p>25 he used a couple different aliases. I remember that.</p>	<p style="text-align: right;">Page 41</p> <p>1 you. Mr. Mattson, can you see my screen okay.</p> <p>2 A. Yeah, sorry I'm on my phone.</p> <p>3 Q. (BY MR. POLANSKY) That's all right.</p> <p>4 A. I do see that. Yes. Yeah, I see it.</p> <p>5 Q. And do you see who the invoice is from?</p> <p>6 A. I do.</p> <p>7 Q. Okay. Does that refresh your memory as to</p> <p>8 who would send the invoice?</p> <p>9 A. It does. Yep. Yes.</p> <p>10 Q. Okay. And who --</p> <p>11 A. Sorry, I apologize. I thought I paid -- I</p> <p>12 thought I paid Iconic directly on those, but I did pay</p> <p>13 Rick, and now it's coming back to me, yes.</p> <p>14 Q. So you would -- if I understand your</p> <p>15 testimony correctly, you would pay Consumer Nsight</p> <p>16 directly; is that fair?</p> <p>17 A. Yes.</p> <p>18 Q. As the broker for purchasing leads from</p> <p>19 Iconic Results?</p> <p>20 A. Yes.</p> <p>21 Q. Okay. And now, it says -- "Prepared for</p> <p>22 Craig Mattson, Allied First Bank. Proposal date</p> <p>23 1/28/22. And then it has a rate of 145 for 500 leads."</p> <p>24 Do you see that?</p> <p>25 A. I do.</p>

<p style="text-align: right;">Page 42</p> <p>1 Q. Is that -- is that rate 145 per lead?</p> <p>2 A. Yes.</p> <p>3 Q. And these were for -- you were purchasing 4 warm transfers; is that right?</p> <p>5 A. Yes.</p> <p>6 Q. Did you ever receive 500 warm transfers from 7 Iconic Results or Consumer Nsight?</p> <p>8 A. I'm not sure if we received all of them. I 9 know that I was not happy with them. I don't remember. 10 I think we did get all 500 possibly. I'm sure they 11 ended up sending that many.</p> <p>12 Q. Okay. And, again, I don't want you to guess, 13 so if you have a memory, great, if you don't, don't.</p> <p>14 A. I do not recall, no. I do not recall if we 15 received all of those.</p> <p>16 Q. Okay. You said you weren't happy with them, 17 what weren't you happy about?</p> <p>18 A. Just, I would say, the quality. They were 19 just shoving over some people that were not very 20 interested. We didn't have a very high success rate on 21 it. I know we didn't recover what we paid for this 22 batch. I remember that.</p> <p>23 Q. Okay. Now, these -- the description is 24 Prescreened Refinance Live Transfers.</p> <p>25 A. Yes.</p>	<p style="text-align: right;">Page 44</p> <p>1 Q. Okay. And then he responded, "What's your 2 max LTV % for VA, FHA, and CONV?" C-O-N-V, I think 3 conventional. "Also, minimum credit score?"</p> <p>4 Do you see that?</p> <p>5 A. Yes.</p> <p>6 Q. Can you explain what he's asking you?</p> <p>7 A. Yeah, just like -- maybe just to make sure 8 that the leads they're sending fit our criteria as far 9 as what Allied First is able to do as far as what our, 10 maybe, guidelines are in order to approve a loan.</p> <p>11 Q. Okay. And then you responded with, "100% 12 cashout for VA with a 640 score."</p> <p>13 What does that mean?</p> <p>14 A. That means on a VA loan, vets can pull out a 15 hundred percent of their equity, if they have that 640 16 credit score at that time.</p> <p>17 Q. And what does it mean "80% cashout on FHA 18 with a 580"?</p> <p>19 A. That means that we can go up to 80 percent 20 cashout, or we could at that time. 80 percent cashout 21 on an FHA cashout refi with a 580 credit score.</p> <p>22 Q. Okay. And then lastly, what is "95% cashout 23 on conventional with a 700 score" mean?</p> <p>24 A. Same thing, that we can go up to 95 -- we can 25 pull up to 95 percent of their loan to value at that</p>
<p style="text-align: right;">Page 43</p> <p>1 Q. What is -- what were you looking for to 2 purchase, what types of leads?</p> <p>3 A. People that were looking to refinance or pull 4 cash out of their home to pay off debt.</p> <p>5 Q. Okay. I'm going mark as the next exhibit, 6 Exhibit 3.</p> <p>7 (Deposition Exhibit 3 was marked.)</p> <p>8 Q. (BY MR. POLANSKY) And I'm going zoom in if I 9 can. This is an e-mail chain between you and Rick at 10 Consumer Nsight.</p> <p>11 A. Okay.</p> <p>12 Q. And he says, at the very bottom here on 13 June 25, 2022, "Craig, are there loans types/programs 14 you're trying to target more? I know interest rates 15 are on the rise, we can tailor and adjust."</p> <p>16 Do you see that?</p> <p>17 A. Yes.</p> <p>18 Q. And you responded with, "We are targeting 19 FHA, VA and Conventional cashout for the most part."</p> <p>20 Can you explain the types of leads that you 21 were looking to purchase from that description?</p> <p>22 A. It could have been an FHA customer, VA or 23 someone sending conventional loans.</p> <p>24 Q. Okay. But these were refinances?</p> <p>25 A. Yes.</p>	<p style="text-align: right;">Page 45</p> <p>1 time with a 700 credit score on a refinance.</p> <p>2 Q. Okay. So if I understand from these e-mails, 3 you're telling him the types of consumers you're 4 looking to -- to refinance a loan with, is that fair?</p> <p>5 A. Yes.</p> <p>6 Q. Are you telling him how to go about and 7 obtain leads for you?</p> <p>8 A. No.</p> <p>9 Q. Okay. And he responds back with "Refinance 10 Transfers. Aged Internet Refinance Leads."</p> <p>11 Do you see the -- the e-mail he sends on 12 January 25th?</p> <p>13 A. Yes.</p> <p>14 Q. He provides the time frames that he's going 15 to send, right?</p> <p>16 A. Yes.</p> <p>17 Q. What does it mean, "Posting Lead Assignment 18 to Loan Officers that answer the phone"?</p> <p>19 A. I'm not sure.</p> <p>20 Q. Okay. He says, "Price point \$145 to you, as 21 long as the order commitment is for a minimum of 25 22 calls per day for 1 month, 500 calls in total."</p> <p>23 Is that the proposed cost?</p> <p>24 A. Yes.</p> <p>25 Q. Okay. What is an updated suppression file?</p>

<p style="text-align: right;">Page 46</p> <p>1 A. So he's talking about a different -- he would 2 maybe sell us some leads for -- for my call center. 3 Q. Okay. 4 A. That's what he's talking about there. 5 Q. Okay. And I understand you didn't purchase 6 any data for your call center, is that fair? 7 A. No. 8 Q. Okay. So you just purchased the first 9 category of the refinance transfers; is that right? 10 A. That's correct. 11 Q. Okay. So this is -- this e-mail chain is 12 dated January 25th [sic]. And then on January 28th -- 13 I'm going to mark this Exhibit 4. 14 (Deposition Exhibit 4 was marked.) 15 Q. (BY MR. POLANSKY) He sends you his banking 16 information; is that right? 17 A. Yes. 18 Q. And then on the same day, he sent you the 19 proposal, right? 20 A. Yes. 21 Q. Now, the campaign went live on February 3rd; 22 is that correct? 23 A. Yes. That's what it looks like, yes. 24 MR. POLANSKY: I'm going to mark this 25 Exhibit 5.</p>	<p style="text-align: right;">Page 48</p> <p>1 Q. And what did he mean by the rotation for 2 transfers? 3 A. I think what he means there is we're not the 4 only person that was purchasing transfers from them, so 5 they would add us into the rotation with the other 6 brokers or other relationships that they have to make 7 sure that we're getting some of the calls. 8 Q. Okay. And then on the same date he says, "Do 9 you see these caller IDs?" And he lists three of them. 10 And then he further sends the spreadsheet of four 11 posts. "Here are the posts." 12 What do these posts mean? Is that the first 13 batch of leads? 14 A. They were test -- they were test leads to 15 make sure that they were hitting our CRM. 16 Q. Okay. Okay. You wrote, "They all came 17 through. Going live!" 18 And this just confirms that's when the live 19 transfer campaign went forward; is that right? 20 A. Yes. 21 Q. Okay. Have you ever spoken to anyone at 22 Iconic Results about the warm transfer lead campaign? 23 A. I did, yes. 24 Q. Okay. And it was at -- before the campaign 25 got started or after it got started?</p>
<p style="text-align: right;">Page 47</p> <p>1 (Deposition Exhibit 5 was marked.) 2 Q. (BY MR. POLANSKY) What is a DID number? 3 A. That is just a number that we would give them 4 so they can route the numbers to us. 5 Q. Okay. 6 A. So like a -- a ring-to number. 7 Q. So that's the number they were transferring 8 them all to? 9 A. Yes. 10 Q. Okay. And then he says, "Good morning 11 brother, keep me posted on the DID. Also, please make 12 sure Velocity has all the LOs." 13 What's an LO? 14 A. Loan officer. 15 Q. And that's added to the ICON campaign. What 16 was the ICON campaign? 17 A. That was just the warm transfer campaign that 18 we would have pop up on their phone so our loan officer 19 knew where the lead was coming from. 20 Q. Okay. You confirmed that they had the 21 correct DID. And then he says on February 3, "I'll get 22 an ETA as to when you'll be in the rotation for 23 transfers." 24 Do you see that? 25 A. Yes.</p>	<p style="text-align: right;">Page 49</p> <p>1 A. I don't recall. 2 Q. Okay. Do you recall anything about those 3 conversations? 4 A. Yeah, I mean, I know that there was a couple 5 conversations where I -- I think this was my first time 6 ever doing business with them, and I said, "Hey, 7 these -- these leads are not good." Like, you're 8 just -- some of them -- some of them were just -- we 9 weren't taking many applications, I remember that. It 10 wasn't a very high-quality lead, I wasn't very happy 11 about that. I remember that at the time but that's it. 12 Q. Okay. And what was your role at Allied First 13 during the campaign? Was it to generate the leads for 14 the loan officers? 15 A. Yes. 16 Q. Okay. You personally didn't initiate any 17 calls, did you? 18 A. No. 19 Q. Okay. What about did you follow up on any 20 calls to consumers? 21 A. If there was a consumer complaint or 22 something, I would -- I would get involved. 23 Q. Okay. For this warm transfer campaign from 24 Consumer Nsight, did DSLG assist in tracking any of the 25 calls?</p>

<p style="text-align: right;">Page 50</p> <p>1 A. No. I don't believe so, no.</p> <p>2 Q. Was DSLG compensated for tracking any of the 3 calls?</p> <p>4 A. No.</p> <p>5 Q. Okay. Did DSLG make any follow-up calls with 6 respect to any warm transfers from Consumer Nsight?</p> <p>7 A. I don't believe so, no.</p> <p>8 Q. Okay. Did you ever personally speak to 9 Mr. Katz himself or --</p> <p>10 A. I don't believe I did, no.</p> <p>11 Q. Okay. Did anyone from Allied First ever call 12 Mr. Katz directly?</p> <p>13 A. Not that I'm aware of.</p> <p>14 Q. Okay. Just a couple more follow-up 15 questions. So to confirm, you hired Consumer Nsight 16 yourself; is that right?</p> <p>17 A. Yes, with approval of the bank, yes.</p> <p>18 Q. And you managed the scope of that 19 relationship with Consumer Nsight?</p> <p>20 A. I did, yes.</p> <p>21 Q. You did not direct Consumer Nsight on how to 22 provide leads; is that right?</p> <p>23 A. Correct.</p> <p>24 Q. And you did not control how Consumer Nsight 25 procured those leads, right?</p>	<p style="text-align: right;">Page 52</p> <p>1 Q. Okay. Diamond Select was, and we know about 2 that relationship. We talked about it.</p> <p>3 A. Yeah.</p> <p>4 Q. Was there any other side businesses that you 5 had that you were working on at the time you worked at 6 Allied First?</p> <p>7 A. No, I don't -- no, I do not believe so.</p> <p>8 Q. Okay. Do you have any additional side 9 businesses other than the ones we've mentioned today?</p> <p>10 A. Nothing -- Suncovia is the main one, that's 11 it.</p> <p>12 Q. Okay. Are there any others that you haven't 13 mentioned?</p> <p>14 A. I mean, I have -- my wife and I do some 15 Airbnbs, and there's business names for that --</p> <p>16 Q. Okay.</p> <p>17 A. -- related to that, but nothing else.</p> <p>18 Q. Okay. With respect to your commissions, 19 would you send e-mails confirming how much you believed 20 you were entitled to in commissions when you would get 21 paid every biweekly payroll cycle?</p> <p>22 A. It's just whatever I chose to request.</p> <p>23 Q. Okay. And then would they approve that in 24 writing or just approve it by issuing a payroll check?</p> <p>25 A. Someone there was reviewing it, I don't know</p>
<p style="text-align: right;">Page 51</p> <p>1 A. No.</p> <p>2 Q. And you never initiated a phone call to 3 generate leads, right?</p> <p>4 A. No. Correct.</p> <p>5 Q. And you never initiated a phone call with 6 Mr. Katz; is that right?</p> <p>7 A. Correct.</p> <p>8 Q. Okay.</p> <p>9 MR. POLANSKY: I may be done. Can you give 10 me three minutes to just look through my notes? And 11 then Mr. Paronich will have a few questions.</p> <p>12 MR. PARONICH: That's right. And just so you 13 can plan your day, Mr. Mattson, I'll be far less time 14 than Mr. Polansky. But I will have a handful of 15 questions, okay?</p> <p>16 THE DEPONENT: Okay.</p> <p>17 MR. POLANSKY: So just let's take a 18 three-minute break.</p> <p>19 (Recess taken from 10:24 a.m. to 10:27 a.m.)</p> <p>20 Q. (BY MR. POLANSKY) So, Mr. Mattson, I had 21 asked you earlier about some side businesses you had 22 while working at Allied First, and I know you said that 23 Suncovia was not in operation at the time that you 24 worked at Allied First; is that right?</p> <p>25 A. I don't believe it was, no.</p>	<p style="text-align: right;">Page 53</p> <p>1 if it was Ken Bertrand, whoever would review it, they 2 would review it before they definitely sent it out.</p> <p>3 Q. Okay.</p> <p>4 MR. POLANSKY: I think that's all I have. I 5 thank you for your time, and Mr. Paronich will have 6 some questions for you. Thank you.</p> <p>7 THE DEPONENT: Okay. Yes.</p> <p>8 MR. PARONICH: Mr. Mattson, would you like to 9 dive right in or take a quick break?</p> <p>10 THE DEPONENT: No. I don't have much time 11 here so hopefully -- I'm sorry, because I've got to 12 catch a flight.</p> <p>13 MR. PARONICH: Okay. We'll dive right in, 14 and I'll be as quick as I can.</p> <p>15 EXAMINATION</p> <p>16 BY MR. PARONICH:</p> <p>17 Q. So, Mr. Mattson, if I understand your 18 testimony correctly today, was Diamond Select the only 19 side business that generated leads for Allied First?</p> <p>20 A. Yes. That would be correct.</p> <p>21 Q. I'm sorry, I just didn't hear what you said?</p> <p>22 A. No, that would be correct. That's a correct 23 statement.</p> <p>24 Q. And I heard testimony earlier that you had 25 utilized the ZenCall dialer, is that -- is that for</p>

<p style="text-align: right;">Page 54</p> <p>1 Diamond Select?</p> <p>2 A. That's what we would have been using for</p> <p>3 Diamond Select at that time, yes.</p> <p>4 Q. And there was -- the data that you purchased</p> <p>5 for Diamond Select, did that come from Consumer Nsight</p> <p>6 only, or were there sources other than Consumer Nsight?</p> <p>7 A. I don't recall.</p> <p>8 Q. Okay. Do you still have an account with</p> <p>9 ZenCall, who I also understand is currently referred to</p> <p>10 as Readymode?</p> <p>11 A. We -- we just started back up with them. We</p> <p>12 weren't working with them for the last couple years.</p> <p>13 We just started back up with them recently. But not</p> <p>14 for -- not for mortgage.</p> <p>15 Q. Understood.</p> <p>16 A. And not for Diamond Select.</p> <p>17 Q. So I was just going to ask and I'll get a</p> <p>18 clear record on it, the account owner previously for</p> <p>19 ZenCall was Diamond Select, but now it's a different</p> <p>20 company; is that right?</p> <p>21 A. Correct.</p> <p>22 Q. Okay.</p> <p>23 A. That's correct.</p> <p>24 Q. Was any other dialer used by ZenCall to make</p> <p>25 calls -- excuse me.</p>	<p style="text-align: right;">Page 56</p> <p>1 worked at.</p> <p>2 Q. Understood. And in what context was the</p> <p>3 deposition? Was it a lawsuit brought by you or someone</p> <p>4 else?</p> <p>5 A. It was a lawsuit brought by Goldwater Bank.</p> <p>6 Q. And what type of lawsuit was it?</p> <p>7 A. It was -- I don't know. It was something.</p> <p>8 Like -- I don't remember what it even was. They made</p> <p>9 something up to try to avoid paying me what they had</p> <p>10 owed me. I don't remember exactly what it was they</p> <p>11 filed. I had went to a different bank, and they sued</p> <p>12 me for going to the other bank.</p> <p>13 Q. I see.</p> <p>14 A. And then I countersued them.</p> <p>15 Q. Understood. Do you assert that you're owed</p> <p>16 anything by Allied First?</p> <p>17 A. There's definitely some invoices that I</p> <p>18 didn't get paid, but it's water under the bridge at</p> <p>19 this point. I'm not requesting anything.</p> <p>20 Q. Understood. Okay. Was Diamond Select</p> <p>21 created for the purpose of generating leads for Allied</p> <p>22 First?</p> <p>23 A. I had it prior to joining Allied First, and I</p> <p>24 used it at previous companies.</p> <p>25 Q. Understood. When you were working for Allied</p>
<p style="text-align: right;">Page 55</p> <p>1 Was any other dialer other than ZenCall used</p> <p>2 by Diamond Select to make calls for Allied First?</p> <p>3 A. No.</p> <p>4 Q. I understand you testified earlier that some</p> <p>5 of the loan officers would make direct calls after the</p> <p>6 warm transfers; is that correct?</p> <p>7 A. Correct.</p> <p>8 Q. What dialing system would be used for those</p> <p>9 calls?</p> <p>10 A. Just our regular phone system or it would</p> <p>11 have been through the -- directly through the CRM that</p> <p>12 we were using at the time.</p> <p>13 Q. What CRM were you using at the time?</p> <p>14 A. Oh, man. I don't know. We had a couple</p> <p>15 different ones, I'm not sure what one we were using at</p> <p>16 that time.</p> <p>17 Q. Okay. Do you remember the phone system that</p> <p>18 you just referred to. What that was called?</p> <p>19 A. I believe we were using Nextiva maybe.</p> <p>20 Q. Okay. You had testified earlier that you had</p> <p>21 been deposed before, correct?</p> <p>22 A. Correct.</p> <p>23 Q. What kind of lawsuit was that prior</p> <p>24 deposition related to?</p> <p>25 A. It was a previous bank, Goldwater Bank that I</p>	<p style="text-align: right;">Page 57</p> <p>1 First, did you use Diamond Select to work with any</p> <p>2 other companies?</p> <p>3 A. No.</p> <p>4 Q. So during the time of your employment for</p> <p>5 Allied First, Diamond Select was exclusive for Allied</p> <p>6 First?</p> <p>7 A. Yes.</p> <p>8 Q. Okay. And how long approximately did you</p> <p>9 work for Allied First?</p> <p>10 A. I -- I don't recall. I think it was, like,</p> <p>11 five years.</p> <p>12 Q. Okay. Did Diamond Select utilize the</p> <p>13 National Do Not Call Registry before making calls?</p> <p>14 A. Yes.</p> <p>15 Q. And how -- how did it utilize it did? Did it</p> <p>16 have an SAN number?</p> <p>17 A. A SAN number, yes.</p> <p>18 Q. And so did it utilize the SAN number before</p> <p>19 making all of its calls?</p> <p>20 A. I don't recall.</p> <p>21 Q. Do you recall any of the types of data that</p> <p>22 it would purchase that it would not use the SAN number</p> <p>23 for?</p> <p>24 A. I don't -- I'm not -- not sure.</p> <p>25 Q. So you know that Diamond Select had a SAN</p>

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1 number, you just don't recall when and if it was 2 utilized? 3 A. No. I said we utilized it. 4 Q. So can you remember any specifics of any 5 instance where it was utilized? 6 A. Where it was? 7 Q. Where it was utilized, correct. 8 A. We would scrub the numbers. We would always 9 scrub the numbers -- 10 Q. Which numbers? 11 A. -- before we called them. 12 Any number that we called. 13 Q. Why did you -- why did Diamond Select scrub 14 those numbers? 15 A. To make sure we were compliant. 16 Q. You had talked about securing opt-in data as 17 part of your work with Diamond Select, correct? 18 A. Correct. 19 Q. Do you have any evidence or documents 20 supporting any assertion that Allied First was listed 21 specifically on any of those websites where the opt-ins 22 were obtained? 23 A. I don't recall. 24 Q. For TCPA compliance purposes, did Diamond 25 Select work with any lawyers?	1 MR. POLANSKY: Richael, if you e-mail me, I 2 will e-mail you the exhibits and copy Anthony so 3 everyone has them. 4 MR. PARONICH: Yeah, that would be great and 5 we'll -- we'll order the electronic with exhibits. I'm 6 sure standard turnaround time is fine. 7 (Ending time: 10:37 a.m.) 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22 23 24 25
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1 A. No. 2 Q. Do you have an approximation of how many 3 calls Diamond Select made for Allied First when you had 4 the company? 5 A. No, I have no idea. 6 Q. Do you believe it was more than 1,000? 7 A. I have no idea. 8 Q. Okay. Well, how this process works is that 9 Mr. Polansky now has the opportunity to ask you some 10 follow-up questions based on what I asked. If he 11 doesn't have any questions then, I'm done. If he does, 12 I may have a shorter follow-up based on that. Thank 13 you. 14 THE DEPONENT: Okay. Thank you. 15 MR. POLANSKY: I have nothing further. Thank 16 you, Mr. Mattson, I appreciate your time today. I will 17 note, we will send you the depo transcript, and you do 18 have 30 days to read and sign and change anything that 19 might have been transcribed incorrectly. So I'll 20 e-mail you that. And we can waive notary if that's 21 good with Anthony. 22 MR. PARONICH: Yes, it is. 23 MR. POLANSKY: Okay. Great. Thanks for your 24 time. Safe flight. 25 THE DEPONENT: Thank you. Thanks, guys.	1 2 3 4 5 I, CRAIG MATTSON, certify 6 that I have read the transcript of my 7 testimony taken under oath on May 7, 8 2025, and that the transcript is a 9 true, complete and correct record of 10 what was asked, answered and said 11 during this deposition, and that the 12 answers on the record as given by me 13 are true and correct. 14 15 16 CRAIG MATTSON 17 18 Signed and subscribed to 19 before me, this day 20 of , 20 . 21 22 Notary Public 23 24 25

<p>1 CERTIFICATE OF REPORTERS  2  3 STATE OF ARIZONA )  ) ss.  4 CITY AND COUNTY OF PIMA )  5 I, RICHAEAL M. SILVIA, Registered Merit  Reporter, Certified Realtime Reporter, and Certified  6 Reporter in the State of Arizona, do hereby certify  that the foregoing deposition was taken before me in  7 the County of Pima, State of Arizona; that an oath or  affirmation was duly administered by me to the witness,  8 CRAIG MATTSON, pursuant to A.R.S. 41-324(B); that the  questions propounded to the witness and the answers of  9 the witness thereto were taken down by me in shorthand  and thereafter reduced to typewriting; that the  10 transcript is a full, true and accurate record of the  proceeding, all done to the best of my skill and  11 ability; that the preparation, production and  distribution of the transcript and copies of the  12 transcript comply with the Arizona Revised Statutes and  in ACJA 7-206(F)(3); ACJA 7-206 J(1)(g)(1) and (2); and  13 ACJA 7-206 J(3)(b).  The witness herein, CRAIG MATTSON, requested  14 review and signature.  I FURTHER CERTIFY that I am in no way related  15 to any of the parties nor am I in any way interested in  the outcome hereof.  16 IN WITNESS WHEREOF, I have set my hand in my  office in the County of Pima, State of Arizona, this  17 21st day of May 2025.  18  19  20 <i>Richael Silvia</i>  21  22 Richael M. Silvia, RMR, CRR, CRCR  23 Arizona CR No. 51017  24  25 </p>	Page 62
<p>1  2 ERRATA SHEET  VERITEXT/NEW YORK REPORTING, LLC  3  4 CASE NAME: Samuel Katz v. Allied First Bank, Sb, Et Al  DATE OF DEPOSITION: 5/7/2025  WITNESSES' NAME: Craig Mattson  5 PAGE LINE (S) CHANGE REASON  6 _____  7 _____  8 _____  9 _____  10 _____  11 _____  12 _____  13 _____  14 _____  15 _____  16 _____  17 _____  18 _____  19 _____  20 _____  21  22 Craig Mattson  SUBSCRIBED AND SWORN TO BEFORE ME  THIS ____ DAY OF _____. 20___.  23  24  25 (NOTARY PUBLIC) MY COMMISSION EXPIRES: </p>	Page 63

17 (Pages 62 - 63)